

Volunteers – the heart of the IET

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Chair, Volunteer Support Review
Working Party

March 2013

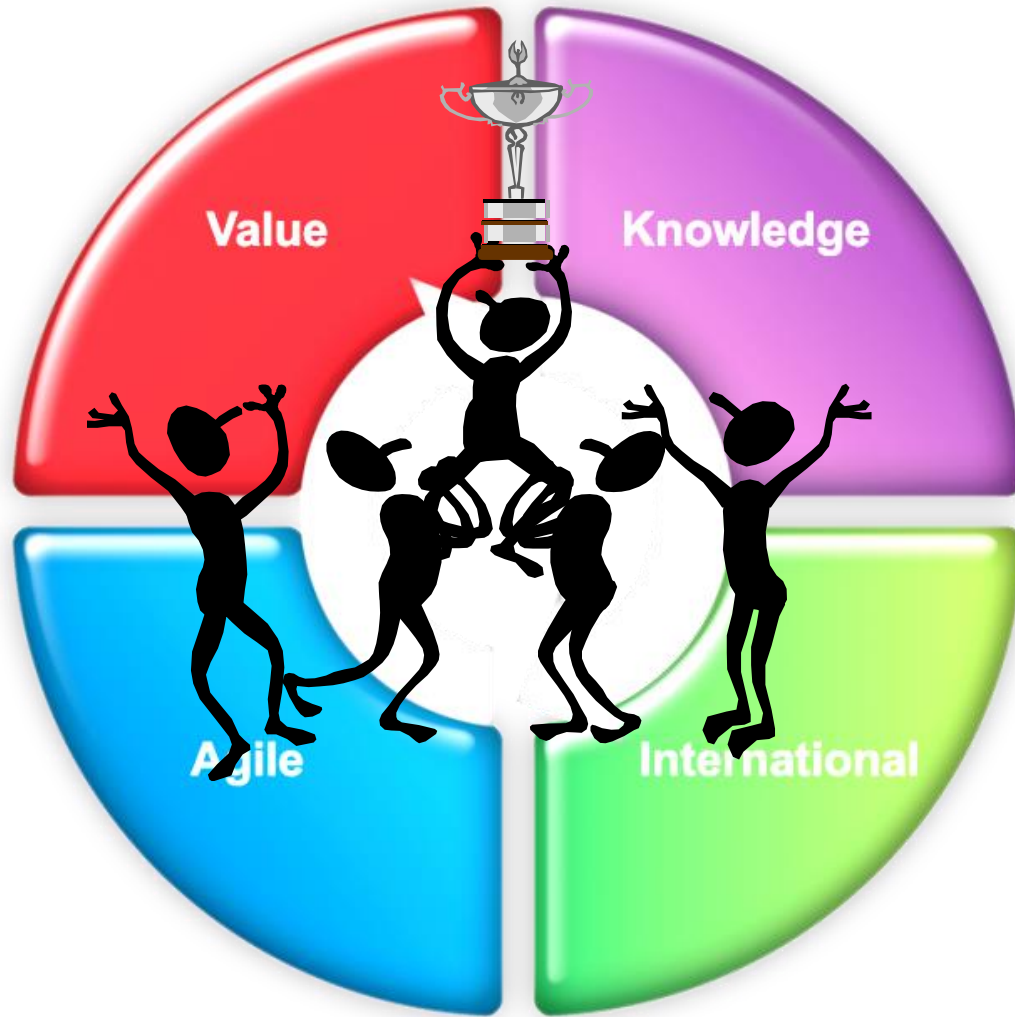
Volunteers in the IET



“The IET places volunteers at the heart of its vision and mission for the 21st century, recognising that their contribution is instrumental in helping the IET shape the future of the engineering and technology profession.”

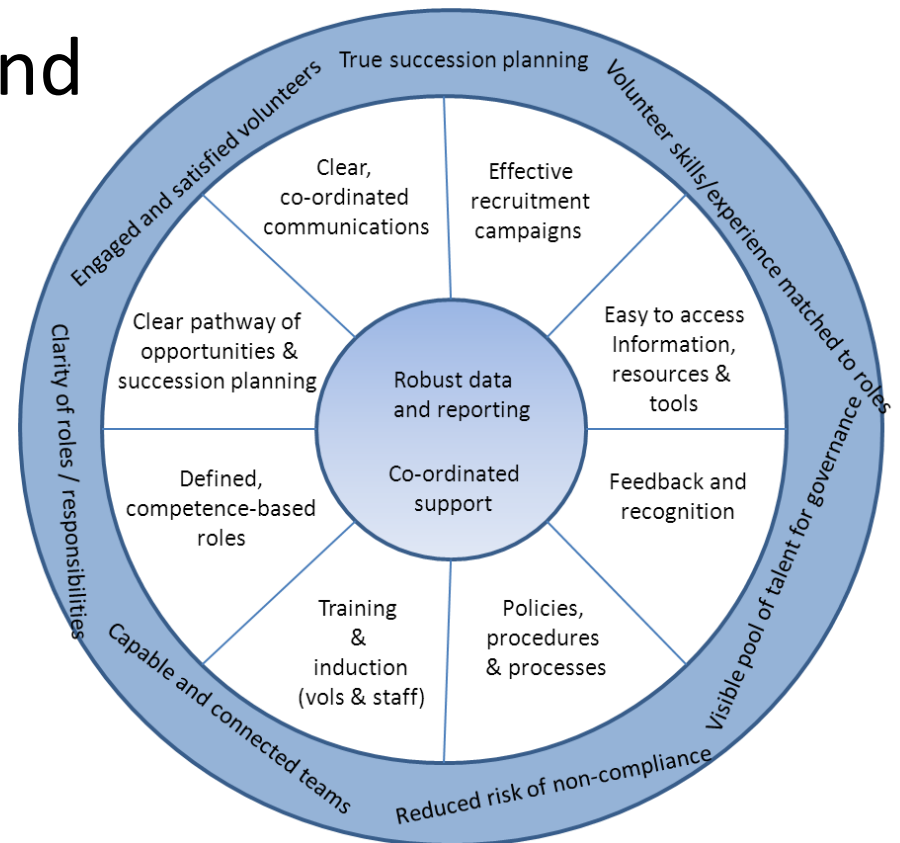
Board of Trustees, October 2012

Volunteers in the IET



Approach and priorities

- Benchmarking where we are now
- Succession planning and volunteer careers
- Areas to focus on ...



Volunteer survey

- Run through December and early January
- Promoted to all volunteers
- High response rate – 16.3%
- Covered many aspects
- Results available on Volunteer Gateway

www.theiet.org/volunteers/surveys

Survey conclusions

- What is really important to our volunteers:
 - Communication
 - Recognition and feedback
 - Information and training (with good systems)
 - Clear guidance and timely responses
 - Open information on opportunities
 - Recruitment focused on skills enhancement

Top level vision

- Develop a clear understanding of the needs and motivations of the IET's volunteers
- Capture essential information about our volunteer capability
- Proactively develop talent through succession planning and a clear career path
- Explicitly recognise the value of volunteer contributions
- Create an attractive and flexible selection of volunteering opportunities
- Demonstrate the value of volunteering to enhance career development
- Provide a central hub to deliver volunteer information and resources
- Provide an approach to supporting volunteers that is transparent and consistently delivered across the organisation

Next steps

- Action list drawn up and being defined
- Working Party are prioritising the action list
- Aligning with 'Member Friendly and Business Like'
- Approval in April (resource commitment)
- Work already underway on some tasks
- Your help will be needed
- Committed to communication

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